



AUDIO INC.

WARRANTY TERMS AND CONDITIONS

Primal Audio Inc warrants that the Primal Audio product you have purchased shall be free of defects in parts and workmanship for a period of one year from the original date of purchase or one year from the date of dealer invoice for dealer stock repairs. This Warranty is extended to the original purchaser only and is not transferable to any subsequent owners. Warranty service may only be obtained from the factory or a factory authorized Primal Audio service facility. Primal Audio Inc reserves the right to repair or replace the product at its discretion. If we elect to replace the product the replacement may be a reconditioned unit. This Warranty is valid only for products purchased in the USA and is valid only in the USA. Determination of qualification for Warranty service is to be made by Primal Audio.

To obtain Warranty service the customer must provide proof of purchase in the form of a dated sales slip from an authorized Primal Audio dealer along with the product serial number. All transportation and shipping charges both to and from an Authorized Service Facility or the Primal Audio factory are the sole responsibility of the customer. All products submitted for repair must have a visible serial number that has not been altered, defaced or removed.

All tubes shall be covered under this Warranty for a period of 90 days and there is no Warranty on cables, covers or external fuses.

The following is not covered by this Warranty: Normal wear and tear, damage due to shipping, accident, fire, improper handling and abuse or to units used for loan or rental. Damage resulting from modification or unauthorized repairs will not be covered and will void this Warranty. Controls and jacks that sustain physical damage are not covered. The cleaning of controls or contacts due to exposure to dirty, dusty, or otherwise contaminated environment and any labor incurred in the biasing of output tubes is not covered.

Primal Audio Inc agrees to provide repairs or a replacement unit within a reasonable amount of time. Primal audio will not be held responsible for delays in completing repairs due to delays in obtaining parts needed to repair the product.

Primal Audio Inc will not be held responsible for damages due to loss of use, inconvenience, lost profits, lost savings, lost income while the product is being serviced or damage to any other equipment related to the product.

THE FOREGOING CONSTITUTES THE ONLY WARRANTY MADE BY PRIMAL AUDIO WITH RESPECT TO THE PRODUCTS AND IS MADE EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES EXPRESS OR IMPLIED. Any implied warranties, including without limitation, any implied warranties of merchantability or fitness for any particular purpose, imposed under state law are limited to the duration of this limited warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not be applicable to you. Some states do not allow the exclusion or limitation or incidental or consequential damages, so the above limitation may not apply to you. This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.